

Dawn Shaughnessy

Emerging Product designer, natural design thinker, looking to add my unique and creative design process to a team up for a challenge that thinks outside the box!

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Skills & Expertise

User-centered design thinking & usability principles
Figma, Adobe Photoshop, Adobe Illustrator, Adobe InDesign, Adobe After Effects, Adobe Premiere Pro, Adobe Lightroom, Adobe Dreamweaver, Blender, Microsoft Office
Accessibility & inclusive design mindset (WCAG Informed)
Research-informed problem solving (interviews, observation, synthesis) Collaboration, critique, and iterative improvement Information architecture & content clarity
Visual communication & layout fundamentals
Wire-framing & low-fidelity prototyping

Education:

Pierce College, Puyallup, WA GPA: 3.98
AAS, New Media Digital Design (In Progress) Expected Graduation: June 2026
UX Design Professional Certificate- I n Progress

Honor Student and member of Phi Theta Kappa Honor Society

Relevant Experience &Transferrable Skills

Media and Digital Design Intern, Lucent Designs Media Interna-tional, Puyallup, WA
2026 – Present

Customer Service Representative, Social Security Administra-tion, Auburn, WA
2023 - 2024

- Conducted structured interviews to identify user needs, barriers, and eligibility constraints

Direct Support Professional Creative Living Services / ResCare, Puyallup, WA
2016 - 2019

- Implemented individualized care and behavior plans for people with disabilities to support independence through clear communication, structure, and empathy
- Documented outcomes and adjusted approaches based on user

School Bus Driver Puyallup School District, Puyallup, WA 2014 - 2016

- Ensured safety, trust, and accessibility for children with diverse needs